

North Bay Nurse Practitioner-Led Clinic

**Position: 1.0 FTE
Social Worker**

Reporting Relationship:

Reports to Clinic Director

Position Overview

North Bay Nurse Practitioner-Led Clinic (NBNPLC) provides primary health care, including chronic disease management, health promotion and disease prevention, to people living in North Bay and surrounding area. The NBNPLC employs an inter-professional team of health care providers who work in a collaborative model of care.

The social worker (SW) will play an integral role in the care of the patients of the North Bay Nurse Practitioner-Led Clinic. They will assist the NBNPLC in achieving its vision, mission and values. The SW will support patient care and the delivery of programs including chronic disease, child and family health, Aboriginal health, and health education, by focusing on the identification, provision and management of resources and strategies to improve patient health.

Roles and Responsibilities

Diagnosis and Treatment:

- Work collaboratively with other team members to manage the needs of patients of the NBNPLC.
- Accept all patients, including those in crisis, referred by the NBNPLC nurse practitioners, physicians, triage referrals and assign priority ratings.
- Identify, analyze and provide appropriate treatment and/or referral for patients' mental and psychosocial health care needs, especially anxiety, depression, personality disorder and addiction.
- Provide primary mental health assessment, screening and treatment for mild and moderate mental health issues, especially anxiety, depression, personality disorder and addiction.
- Provide cognitive assessments i.e., MMSE, MOCA
- Provide brief counselling/psychotherapy to address various psychosocial issues
- Assist patients and providers to identify and connect with appropriate health and community service providers and agencies.
- Case coordination, including links to community services in such areas as assistance with daily living, crisis intervention, health education and disease prevention.
- Support patients to manage their clinical plans including medication, appointments, healthy choices and lifestyle.

- Support patients to achieve goals in such areas as community integration, health and wellness, employment, personal care, household management, housing support
- Develop, update and maintain education resources for patients and for providers.
- Evaluate and document outcomes of individual patient care in collaboration with the team.

Organizational:

- Collection of data as required for statistical/reporting purposes
- Provide timely and informative reports as directed and requested by the Clinic Director and/or Administrative Lead.
- Observe, collect and record patient data in the EMR system.
- Participate in team building, program development, and improvement activities.
- Participate in staff meetings, to exchange ideas, receive mutual support and monitor program outcomes as well as present case studies.
- When required, assist in the development and implementation of the clinical model and guidelines for collaborative care
- Comply with established personnel policies, procedures, standards and guidelines for operation.
- Identify gaps and needed modifications in services.

Education, Community Relations and Advocacy:

- Facilitate referrals to other services as well as communication and networking between the primary care practice and hospital or home care.
- Maintain relations with networks, related professional organizations and other related service providers.
- Participate in building creative supportive environments for NBNPLC staff and for patients
- Represent the mission, values and philosophy of the NBNPLC in the community, including networks, meetings or presentations, as requested.
- Assist in the training and supervision of students and/or volunteers as requested by the Clinic Director and/or Administrative Lead.
- Help patients to identify and use health resources.
- Involve patients in decisions about their own health.
- Support patients in learning how to self-manage care.
- Initiate and support health education activities including conducting groups on mental health related topics.
- Identify community needs and resources.
- Provide clinical leadership.

Other:

- Participate in established performance evaluation process and professional development goals.
- Develop, update and maintain education resources.
- Attend relevant conferences, workshops and other in-service events as approved.
- Participate in community meetings as required.
- Perform other related duties as assigned by the Clinic Director and/or Administrative Lead.

Qualifications and Requirements:

- Graduate degree in Social Work from a recognized university. Minimum 3 years combined education and experience in the human service field.
- Experience related to community-based mental health preferred.
- Experience working with child protection services preferred.

- Membership with corresponding College, as applicable, and proof of professional liability insurance.
- Good understanding of relevant provincial and local legislation and government policies, procedures and practices pertaining to services provided by social workers
- Knowledge of therapeutic models of individual, group or family counseling and the ability to apply same. Expertise in brief treatment approaches and Cognitive Behavioural Therapy an asset.
- Knowledge of patient-centered philosophy, basic principles and practices of community service delivery and short-term treatment options.
- Knowledge of community resources connected to the provision of mental health and related services.
- Experience working with seniors an asset.
- Bilingual – French and English – an asset.
- Demonstrated good interpersonal and networking skills.
- Ability to anticipate crises and apply crisis theory during crisis situations as appropriate.
- Demonstrated skills in assessment, program planning, implementation and evaluation, health promotion and community development.
- Proven flexibility and ability to adapt positively to change.
- Computer skills, experience with EMRs

Please submit cover letter and resume
To Judy Latimer, Administrative Assistant
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